

GOVERNMENT OF ASSAM  
OFFICE OF THE DIRECTOR OF ELEMENTARY EDUCATION, ASSAM  
KAHILIPARA, GUWAHATI-19

No. E-524859/3

Date: 20/07/2024

**NOTICE**

In view of the grievances and complaints received in respect of the **Siksha Setu App**, the Department of School Education, Government of Assam, vide Notification No. E-513781/4 Dated 09/07/2024, had constituted a Three-Member Committee to receive grievances/ complaints/ suggestions and conduct hearing of the complaints and to examine the functionality of the **Siksha Setu App**, including issues of the software, hardware and net connectivity and to recommend improvement in case of necessity.

The users of the **Siksha Setu App**, ie. Teacher Organizations, Individual Teaching Staff, Non-Teaching Staff and officials of Samagra Siksha, Assam shall submit their grievances/ complaints/ suggestions through the 'Support Ticket' option in the **Link** or **QR Code** given below:



**Link:** <https://sikshasetu.assam.gov.in>

Or

**QR Code:**



Those who are unable to submit their grievances through the above methods may submit it via the email mentioned below:

**Email ID:** [sikshasetu.complaint@gmail.com](mailto:sikshasetu.complaint@gmail.com)

The content of the email should be in a listed manner containing the name and official address of the user and not exceeding **100 Words**.

The grievances will be accepted in email till **7<sup>th</sup> August, 2024** only.

*Sd/-*  
Member Secretary of the Committee  
&  
Director,  
Elementary Education, Assam  
Kahilipara, Guwahati - 19